- 1. Upgrade iPhone iOS to **18.3.1**
- 2. Delete the app from Settings  $\rightarrow$  General  $\rightarrow$  VPN & Device Management



- 3. Re-install the app using here: <u>https://apps.wisers.net</u>
- 4. After finished installation, go to "VPN & Device Management" page again and touch the Button: **Trust "Wisers Information Ltd"**



5. Choose "Allow & Restart"



6. Swipe up to Continue (swipe from the bottom of the iPhone)



7. Touch "Install Profile"



8. After re-login iPhone again, the WE App should be ready to use.